

REVES BRILLANTS

Terms and Conditions of Use & Sale

Effective Date: September 25, 2026

These Terms of Use apply to reves-brillants.com (the “Website” or the “Site”). The Website is operated by Reves Brillants (“Reves Brillants”). Throughout the Website, the terms “we,” “us,” and “our” refer to Reves Brillants. Reves Brillants offers this Website, including all information, tools, and services available from this Site, to you, the user, conditioned upon your acceptance of all the terms, conditions, policies, and notices stated here.

Please note that these Terms of Use apply exclusively to orders placed through reves-brillants.com and do not govern sales made via other channels.

Your use of this Site constitutes your agreement to these Terms of Use.

SECTION 1 – WEBSITE USE

Only individuals (and not legal entities) who (a) have reached the age of majority (eighteen in most states), (b) have the legal capacity to enter into contracts, and (c) are citizens of, or residents living in, the continental United States of America, Alaska, Hawaii, or the District of Columbia may order products through the Website. By using the Website and/or making a purchase, you represent and warrant that you meet these criteria. Any orders placed in violation of this provision shall be null and void.

By placing an order through Reves Brillants’ Website or Client Services team, you represent and warrant that you are a bona fide end-user customer and will not resell, deliver, or distribute Reves Brillants products for commercial purposes or any other commercial benefit.

You may not use our Website, services, or products for any illegal or unauthorized purpose. This includes, but is not limited to, engaging in fraud, hacking, scraping, or violating any laws in your jurisdiction.

A breach or violation of any of these Terms will result in an immediate termination of your access to the Website and services.

SECTION 2 – ACCURACY, COMPLETENESS, AND TIMELINESS OF INFORMATION AVAILABLE ON THE WEBSITE

While we strive to provide accurate and up-to-date information on our Website, there may be information that contains typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, promotions, offers, product shipping charges, transit times, and availability. We reserve the right to correct any errors, inaccuracies, or omissions and to update or change information,

including canceling orders, if any information on the Website or any related site is found to be inaccurate at any time without prior notice (even after you have submitted your order).

Please also take note of the following:

Images

The images of the products on our Website are for illustrative purposes only and may not accurately represent the actual product you will receive. Variations may occur in:

- **Color:** While we make every effort to display the colors of our products as accurately as possible, we cannot guarantee that the colors displayed on your device will exactly match the color of the product.
- **Size:** Some products on our Website may appear larger or smaller than their actual size in order to highlight their details. For an accurate representation, please refer to the product's measurements and dimensions.
- **Carat Weight:** The carat weight listed for each product on our Website is rounded to two decimal points. Additionally, for items like rings with different carat weight options (e.g., 0.3ct, 0.5ct, etc.), the exact carat weight of the main stone will be specified in the product description. Images of products on our Website may show products of similar, but not exactly the same, carat weight.

Customized Products

Some of our pieces can be customized to your preferred specifications. When this is the case, you will be given customization options during the ordering process. Customization may require modifications to the original specifications, and we will discuss any necessary changes with you before confirming your order.

Ensuring Accuracy of Measurements

If we are customizing a product based on measurements you provide, you are responsible for ensuring that these measurements are accurate. Please consult our size guide at reves-brillants.com/size-chart for assistance. If you need further help, our Client Services team is available at support@reves-brillants.com to guide you through the process.

If any item you receive does not match its description on the Website, or the packaging differs from what was displayed, your sole remedy is provided in our Returns Policy, which is available at reves-brillants.com/delivery. All sales are final, except as outlined in the Returns Policy.

We reserve the right to modify the contents of this Website at any time, but we are not obligated to update any information on our Website.

SECTION 3 – OUR PRIVACY NOTICE AND YOUR PERSONAL INFORMATION

We respect your privacy and are committed to protecting your personal information. Your submission of personal information through the Website is governed by our Privacy Policy, which details how we collect, use, and protect your data.

Our Privacy Policy can be viewed at reves-brillants.com/policy. Reves Brillants reserves the right to update or modify its Privacy Policy at its discretion and in compliance with applicable laws. Any changes to the Privacy Policy will be effective immediately upon posting to the Website unless otherwise stated.

The Privacy Policy is incorporated into these Terms by reference, meaning your agreement to these Terms includes agreement to the Privacy Policy. If you have any questions or concerns about how your personal information is handled, please contact us at support@reves-brillants.com.

SECTION 4 – OUR RETURNS POLICY

We value your satisfaction and have established a Returns Policy to ensure a clear and fair process for addressing returns, exchanges, and refunds. Any requests for refunds, exchanges, or returns of products purchased through the Website are governed by our Returns Policy, which outlines eligibility criteria, timelines, and procedures.

Our Returns Policy is part of our Shipping & Returns page at reves-brillants.com/delivery. Reves Brillants reserves the right to update or modify its Returns Policy at its discretion and in compliance with applicable laws. Any changes to the Returns Policy will be effective immediately upon posting to the Website unless otherwise stated.

The Returns Policy is incorporated into these Terms by reference, meaning your agreement to these Terms includes agreement to the Returns Policy. For any questions or assistance regarding refunds, please contact us at support@reves-brillants.com.

SECTION 5 – LIMITED LIABILITY & INDEMNIFICATION

Limited Liability

To the maximum extent permitted by law, Reves Brillants and its officers, directors, employees, affiliates, agents, contractors, interns, suppliers, service providers, or licensors shall not be held liable for any injury, loss, claim, or any direct, indirect, incidental, punitive, special, or consequential damages of any kind, including, without limitation:

- Lost profits, lost revenue, lost savings, loss of data, replacement costs, or any similar damages;
- Damages arising from your use of the Website, services, or products purchased through the Website, or from any errors or omissions in any content;
- Damages arising from your reliance on the information provided on the Website.

This limitation of liability applies even if Reves Brillants has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of liability for consequential or incidental damages, so the above limitations may not apply to you.

Indemnification

You agree to indemnify, defend, and hold harmless Reves Brillants and its affiliates, officers, directors, agents, contractors, licensors, service providers, subcontractors, suppliers, interns, and employees from

any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of your breach of these Terms, your use of the Website, or your violation of any law or the rights of a third party.

SECTION 6 – INTELLECTUAL PROPERTY RIGHTS

Ownership of Intellectual Property

All content on the Website, including but not limited to text, graphics, logos, images, product designs, videos, and software, is the exclusive property of Reves Brillants or its content suppliers and is protected by copyright, trademark, and other intellectual property laws. Reves Brillants grants you a limited, non-exclusive, non-transferable license to access and use the Website for personal, non-commercial purposes.

Prohibited Uses

You may not:

- Reproduce, distribute, display, modify, or create derivative works of any material from the Website without prior written consent from Reves Brillants;
- Use any trademarks, service marks, logos, or other proprietary graphics belonging to Reves Brillants without our express written permission;
- Engage in any data mining, scraping, or similar data gathering activities.

Third-Party Intellectual Property

Certain trademarks, product names, or logos displayed on the Website may be the property of third parties. Your use of such intellectual property is limited to viewing the Website and does not grant you ownership or rights to use them in any other manner.

Intellectual Property Complaints

If you believe your intellectual property rights have been infringed by material appearing on our Website, please contact us at support@reves-brillants.com with the relevant details of the alleged infringement.

SECTION 7 – SHIPPING TIMES & RATES

Shipping times and rates for all orders placed through the Website are outlined in our Shipping & Returns Policy, which can be accessed at reves-brillants.com/delivery. Please refer to this policy for detailed information on shipping options, estimated delivery times, and any applicable conditions regarding the shipment of your order.

SECTION 8 – ELECTRONIC COMMUNICATIONS AND TEXT MESSAGES

Electronic Communications

By creating an account or placing an order, you consent to receive electronic communications from us about your account, orders, transactions, and customer service inquiries, by email or through notices on

the Website. You agree that all agreements, notices, disclosures, and other communications that Reves Brillants provides to you electronically satisfy any legal requirement that such communications be in writing.

We send marketing and promotional emails only if you have opted to receive them. You may unsubscribe at any time by following the instructions included in our emails or by contacting us at support@reves-brillants.com. Unsubscribing from marketing does not stop messages about orders you have placed.

Text Messages (SMS)

We send text messages only to people who have agreed to receive them. Browsing the Website or making a purchase does not, by itself, sign you up for text messages.

- **Order and service texts:** If you give us your mobile number and ask to receive updates about an order, an appointment, or an inquiry by text, we may send you text messages about that request.
- **Marketing texts:** We send recurring marketing or promotional text messages, which may be sent using automated technology, only if you give your express written consent — for example, by checking an unchecked opt-in box or texting a keyword to us. Your consent is not a condition of any purchase.
- **Opting out:** Message frequency varies. Message and data rates may apply. Reply **STOP** to any message to stop receiving texts, or **HELP** for help. You may also opt out by contacting us at support@reves-brillants.com or 201-249-3053. After you opt out, you will receive one message confirming it.
- **Your number:** You confirm that you are the subscriber or authorized user of the mobile number you provide, and you agree to let us know if you give up that number.
- Mobile carriers are not liable for delayed or undelivered messages. We do not sell or share your mobile number or text-messaging consent with third parties for their own marketing purposes.

SECTION 9 – TERMINATION

This Agreement becomes effective as soon as you take any of the following actions: click “PAY NOW,” “ORDER NOW,” “SUBMIT ORDER,” “SUBMIT,” “BUY NOW,” “PURCHASE,” “I ACCEPT,” “I AGREE,” or similar buttons or links; submit information through the Website; respond to a request for information; complete a purchase; select a payment method; enter payment information; and/or begin accessing or using the Website, whichever occurs first.

If, at our sole discretion, you fail to comply with any term or condition of this Agreement, or if we suspect that you have violated any provision, we reserve the right to terminate the Agreement or suspend your access to the Website at any time without prior notice. You will remain responsible for all outstanding obligations incurred prior to termination.

SECTION 10 – GOVERNING LAW

These Terms, and any dispute arising out of or relating to them, the Website, or any purchase from Reves Brillants, are governed by the laws of the State of New York and applicable federal law of the United States, without regard to conflict-of-law principles. The United Nations Convention on Contracts for the International Sale of Goods does not apply. Nothing in these Terms limits any rights you have under the consumer protection laws of the state where you live that cannot be waived by agreement.

SECTION 11 – DISPUTE RESOLUTION

Informal Resolution First

Most concerns can be resolved quickly by contacting our Client Services team. Before bringing any formal claim, you agree to send us written notice at support@reves-brillants.com including your name, your order number (if any), a description of the dispute, and the resolution you are seeking. We will do the same before bringing a claim against you. Both parties agree to try in good faith to resolve the dispute within sixty (60) days of the notice. Any applicable limitation period is paused during those sixty days.

Courts

If a dispute is not resolved informally, it must be brought exclusively in the state or federal courts located in New York County, New York, and you and Reves Brillants consent to the personal jurisdiction of those courts. As an alternative, either party may bring an individual claim in a small claims court with jurisdiction over it. Either party may also seek injunctive or other equitable relief in any court of competent jurisdiction to protect its intellectual property rights.

SECTION 12 – GENERAL PROVISIONS

Changes to These Terms. We may update these Terms from time to time. The “Effective Date” at the top shows when they were last revised. Changes apply from the date they are posted and do not apply to orders placed before that date. Your continued use of the Website after changes are posted constitutes your acceptance of the updated Terms.

Entire Agreement. These Terms, together with our Privacy Policy and Shipping & Returns Policy, are the entire agreement between you and Reves Brillants regarding the Website and your purchases through it.

Severability. If any provision of these Terms is found to be unenforceable, that provision will be enforced to the maximum extent permissible and the remaining provisions will remain in full force and effect.

No Waiver. Our failure to enforce any right or provision of these Terms is not a waiver of that right or provision.

Assignment. You may not assign or transfer these Terms without our prior written consent. We may assign these Terms in connection with a merger, acquisition, or sale of assets.

Headings. Section headings are for convenience only and do not affect the interpretation of these Terms.

CONTACT US

For any questions regarding these Terms and Conditions, please contact us:

- Email: support@reves-brillants.com
- Phone: 201-249-3053
- Hours: Monday – Friday, 9 AM – 5 PM ET